

Welcome to Lunchbox!

We are pleased to share that Lunchbox will be offered at your school for this upcoming year.

Your ordering calendar is open and will include the following options:

| Delivery Day | Featured Restaurants |
|--------------|----------------------|
| Wednesday    | Hero Burger (H057)   |
| Friday       | Subway               |

- The ordering deadline for the first scheduled **lunch delivery** is: **Sunday, November 24, 2024 at 12:00 PM**
- Orders may be placed weekly or in advance for any number of days within the school year.

**How to Order**

1. Login to your SchoolCash Online account using your existing credentials. If you don't currently have an account, contact the School to set one up.
2. Go to the Items Page in your child's SchoolCash Online account, scroll to the Lunchbox banner, and click 'Order Now'.
3. Confirm your phone number and student allergy information then click 'Update'.
4. Press the 'Order Now' button beside your child's name.
5. Place your child's lunch order(s) on your school's ordering calendar by clicking the blue date for the scheduled vendors.

The following credit cards are accepted: Visa, MasterCard, Discover, Debit MasterCard, or Visa Debit. Visa and MasterCard prepaid cards are also accepted.

**Reminders**

- The weekly deadline to place lunch orders for the upcoming week is Sunday at 12:00PM; we are unable to accept any orders after this deadline.
- If you need to make any updates or changes to your lunch orders, please do so before Sunday at 12:00PM for the upcoming week.
- For any order cancellations, please notify us 2 days prior to the delivery date. If this is not possible, please contact your school to make alternate arrangements for the meal.
- If there is a school closure, lunches will be cancelled, and a credit will be issued to your Lunchbox account within 3 business days.
- We have updated our Refunds and Credits Policy; please review the updated terms at <https://identity.schoolcashonline.com/Account/Terms>.



Questions? Contact the Lunchbox support team by e-mail at [info@lunchboxorders.com](mailto:info@lunchboxorders.com)